



Casa del Arbol

Home by the Sea

POLICIES

Payments

A reservation is confirmed upon the receipt of a deposit of the total nightly rental cost and the acceptance of the on-line Rental Agreement. A \$1000 security deposit is added to the total of all rentals. It is returned less damages within 30 days of guests' departure. All final payments must be made at least 30 days before guests' arrival. Credit cards are not accepted. Wire transfer, check and money order of the only methods of payment that are accepted.

Rental Cancellation and Refund

All cancellations must be submitted in writing. More than 90 days prior to arrival, the entire deposit will be returned less a \$250 administrative fee. Less than 90 days prior to arrival, 10% of any deposit is forfeited. Less than 60 days prior to arrival, 25% of any deposit is forfeited. Less than 30 days prior to arrival, all payments are forfeited.

Restrictions

Guests occupying the property will be responsible for any damages to the property or its contents caused by themselves or their guests. No pets will be allowed in the rental property without written permission prior to arrival. Unlawful acts will not be tolerated.

Children

Parents are advised to consider the dangers of the balconies, pools and open terraces.

Childcare services are not available.

A waiver of liability must be signed before arrival.

Crib rental: \$10/day

Highchair rental: \$5/day

Responsibility

Casa del Arbol or its owners shall not be held responsible for any injury, loss, illness or damage to any person or their property who is occupying Casa del Arbol. The rights, if any, of a person occupying the rental property to seek recourse against the property owner or Casa del Arbol for any injury to the person or property of the person shall be governed by the laws of the City of Zihuatanejo, Mexico and determined exclusively by the courts of the City of Zihuatanejo having proper jurisdiction. Casa del Arbol or the property owners shall under no circumstance be responsible for any disturbance or inconvenience to guests occupying it's rental property for the actions of its neighbors or the surrounding area. All information provided by Casa del Arbol, while deemed true and reliable, is not guaranteed. Changes in inventory, items and decor may occur from time to time and such changes will not void or alter the terms of the rental agreement.

Transportation

Taxis are the most convenient and least expensive form of airport and local transportation.

Cars may be rented through agencies before arrival or at the airport. The rental of a private vehicle with a driver is available at an hourly rate.